

## Machine Learning w pracy uczelni

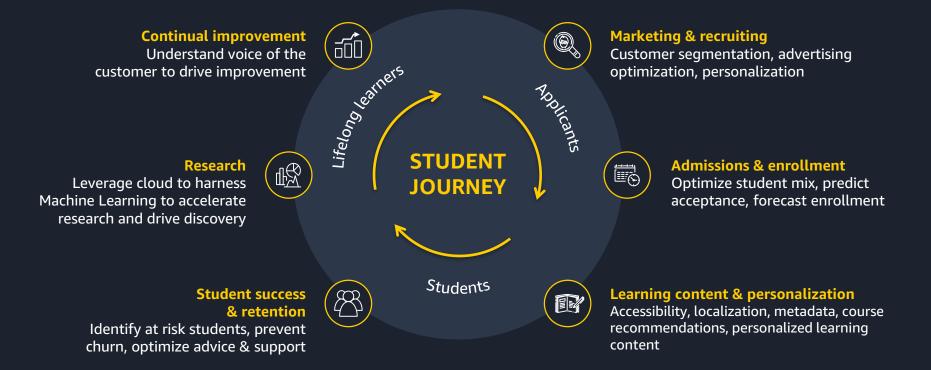
Improving student outcomes and enabling innovation

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### AI & machine learning use cases in education

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Marketing & recruiting 0) Customer segmentation, advertising Lifelong optimization, personalization Applicants **STUDENT Admissions & enrollment** Optimize student mix, predict JOURNEY acceptance, forecast enrollment Students

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earning

### Optimizing marketing and recruiting

# Target the right prospective students and reach them more effectively

- Customer segmentation
- Advertising optimization
- Personalization

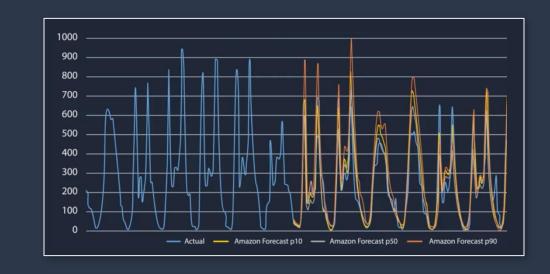




### Forecasting admissions and enrollment

## Machine Learning powered forecast capabilities for:

- Predicting enrollment
- Capacity planning
- Financial planning





Lifelono Applicants **STUDENT** JOURNEY Students Learning content & personalization P Accessibility, localization, metadata, course recommendations, personalized learning content

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# Learning content metadata extraction, content classification

## Extract metadata from learning content and digital collections

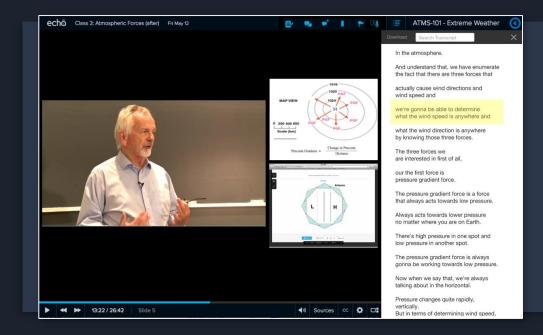
- Content classification
- Enhanced search
- Enables personalization

VS Content Analysis		Upload Collection Help Sign Out
ML Vision Speech Recognition	the second	the second
Objects Celebrities Moderation Faces	and the second	N.S. A
Confidence Threshold		a la
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	Video duration: 02:20	Audio bit rate: 384 kb/s
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### Learning content improving accessibility

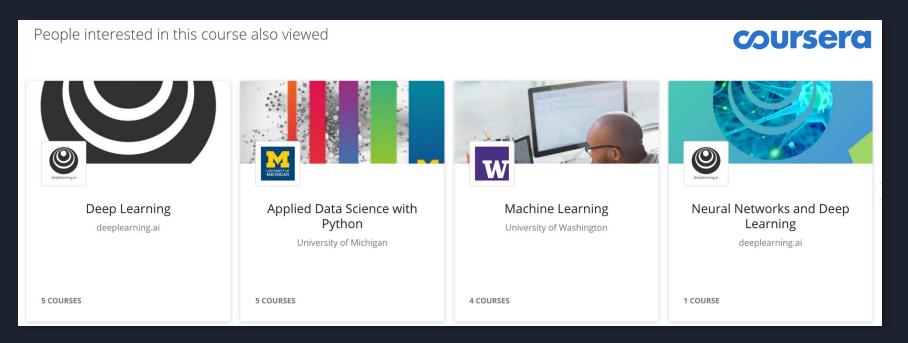
Make learning content easy to find, access and use for all students





# Personalization—course and content recommendations

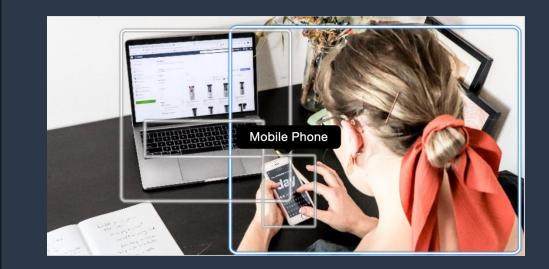
Recommend content to users to enhance discovery and tailor learning experiences





#### Student success virtual proctoring

Use computer vision and audio analysis to detect and prevent academic fraud





Lifelong Applicants **STUDENT** JOURNEY Students **Student success** & retention Identify at risk students, prevent churn, optimize advice & support

machine

learning

### **Student retention**

#### Identify at-risk students faster and improve retention

- Actively monitoring student performance for 170,000 students
- Focusing on beginning of each semester in order to rapidly identify and counsel those at risk of failing
- Able to predict student outcomes within 2 weeks of a semester with 81% accuracy
- Also were able to find patterns and detect financial aid fraud that in the past might have taken days to discern





#### Student success self service, tutoring, and support

Conversational AI, self service and smart campus initiatives





#### Student success

#### Help students reach their educational goals faster

"PSU's commitment to putting students first demands that we employ the best information to ensure that we are using our resources most effectively in supporting students to achieve their educational goals. We're really excited to test how ML can be an active component of that information landscape."

#### Susan Jeffords

Provost and Vice President for Academic Affairs, Portland State University





Lifelong Applicants **STUDENT** Research ⅆℬ Leverage cloud to harness JOURNEY Machine Learning to accelerate research and drive discovery Students



#### Accelerate research

#### Enable researchers to harness Machine Learning for research

"For cancer patients and the researchers dedicated to curing them, time is the limiting resource. The process of developing clinical trials and connecting them with the right patients requires research teams to sift through and label mountains of unstructured medical record data. Amazon Comprehend Medical will reduce this time burden from hours per record to seconds. This is a vital step toward getting researchers rapid access to the information they need when they need it so they can find actionable insights to advance lifesaving therapies for patients."



Matthew Trunnell, Chief Information Officer Fred Hutchinson Cancer Research Center



Thank you! cecylias@amazon.com



